



EDUCATION SECTOR CASE STUDY

Lincoln College

Lincoln College, with approximately 100+ mains-fed water and bottled dispensers across multiple campuses, faced significant challenges with their previous national supplier. These included:

- Inefficient asset management
- Inconsistent servicing schedules
- Delays with reactive repairs
- Account management difficulties
- Inaccurate and problematic invoicing

Thirsty Work was engaged to transform Lincoln College's drinking water provision, delivering a reliable, efficient, and cost-effective solution.

"We were experiencing a range of issues with our previous supplier, but Thirsty Work provided a comprehensive solution that has transformed our water dispenser provision."

Their proactive approach, efficient mobilisation, and ongoing support have been exceptional. We now have complete confidence in our drinking water service."

G.L. Lincoln College



Thirsty Work provided a complete end-to-end solution, encompassing:

- ✓ Seamless Transition
- ✓ Rapid Mobilisation
- ✓ Enhanced Asset Management
- ✓ Bespoke Invoicing
- ✓ Proactive Service Delivery
- ✓ Data Accuracy



Lincoln College now benefits from:

- ✓ Significantly improved service levels
- ✓ Accurate and transparent invoicing
- ✓ Reliable asset management
- ✓ Proactive and responsive support

"Excellent"

★ Trustpilot

Design your sustainable hydration package with us

Try our efficient delivery, accurate invoicing, and excellent customer service

Call **01392 877 172** Email **hello@thirstywork.com** **www.thirstywork.com**